

Today at the ARC – 18/03/2020

Dear Customer,

ARC has been working on its COVID-19 Pandemic plan for the last 6 weeks. Below is some information we feel may be useful to our customers.

Animal Supply

ARC plans to continue breeding and supplying animals as normal.

Animal delivery contingency plans should commercial airlines cease operations are being put in place. However, this could involve some additional cost.

Cancellation Charges Revised.

All standard animal health maintenance procedures will carry on as normal.

Health and genetic monitoring will continue as normal.

Equipment supplies

Extra supplies are either on site or in transit to maintain normal working in the event of supply disruption.

All essential equipment is being serviced ahead of schedule.

Staff

Staff who do not need to be on site are working from home.

No staff are travelling internationally or interstate for ARC business. All staff returning from international travel are being home isolated for 14 days.

Extra hygiene, staff separation, and social distances are being enforced. Large meetings will be held digitally wherever possible.

Plans to separate staff into family/social groups to reduce the spread of the virus are in place.

Please contact ARC if you require any further information.

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- Fax: (+ 61 8) 9310 2839
- For orders and order enquiries orders@arc.wa.gov.au
- For general correspondence info@arc.wa.gov.au

