

ARC NEWS

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2018 Price Increase

The 2018 price increase is ~6% with a few lines being slightly higher; several commonly used lines had a 2% increase. Wherever possible the ARC held prices steady (e.g., animal imports, exports). Prices take effect on March 12, 2018.

Online Ordering Reminder

The ARC has an online ordering system; advantages include:

- Increased order accuracy
- Order anytime
- Notice of specials and discounts

Please contact Mr. Jason Vanderlande for more details.

You can always contact the ARC with a question, concern, or to clarify a matter surrounding an order.

We're ISO 9001:2015 Certified!

Building on our stringent quality management practices, the new ISO certification provides customers and vendors confidence of the ARC's quality commitment. ISO 9001:2015 is the first major revision since 2000 and has been written with contemporary business challenges in mind.



The ARC staff hopes that our customers had an enjoyable and safe holiday season as well as a fun and relaxing summer!

It was a sincere pleasure meeting so many of our customers at the annual ANZLAA meeting (Sydney and Dunedin). Additionally, it was great to meet customers at various regional meetings in Perth, Singapore (SALAS), Malaysia (Pharma+Bio), Philippines (PALAS), and Melbourne. These meetings provide ARC staff the valuable opportunity to connect with many existing and new customers towards finding new and different ways to better serve you and your institution's unique needs. Furthermore, it is nice to know that the ARC continues to serve as a trusted source of animals, technical, and facility expertise within Australia and beyond.

This year's improvements included:

- Shipping container redesign and improvements.
- Replenishing select pedigree JAX mice.
- Expansion of the online ordering system
- Aged C57BL/6JArc mice and select other mouse strains.

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Summer Transport

The hot summer weather is upon us. The ARC makes every effort to ensure animal deliveries occur with minimal weather-related delays, there may be instances when it is best to delay animal shipments for the animals' welfare and benefit. We will communicate transport delays as soon as possible.

Please visit the ARC's website for more [Transportation and Delivery](#) information.

2018 Holiday Deliveries

The ARC will *not* be dispatching animals for delivery the following day as follows:

- March 5, 2018
- March 29, 2018
- April 2, 2018
- April 25, 2018
- June 4, 2018
- September 24, 2018
- Christmas/New Year's: TBD

JAX Webinars

The ARC will continue our JAX Webinars in 2018 at more convenient times. If you have a webinar idea or request, please contact the ARC.

Animal Updates

Aged Mice and Rats

The ARC continues to receive multiple requests for aged mice and rats. We have accommodated customers by reserving stock or using ex-breeders and raising them to the required age where possible.

The ARC established a modest colony of aged C57BL/6JArc mice and maintains select other aged mouse lines for customers. Customers have requested other aged mouse lines.

When requesting aged mice or rats, please provide the strain, number, age, and the approximate animal delivery date.

Custom Colony Maintenance

The ARC maintains multiple customer rat and mouse colonies for a variety of research groups. Customers using this service frequently have ARC staff assist with the data collection, tailing, etc. This service can be combined with rederivation and cryopreservation, as needed and depending on the colony's health status. Please contact us if you have an interest in this valuable service.

Biospecimen and Surgical Services

The ARC can provide researchers with various rat or mouse organs, tissues (including serum and plasma), or animals that have undergone select surgical procedures. Contact us for more details.

Mouse Shippers

With effect from March 12th, customers ordering 80 or more mice of the same strain, age range, weight range, and sex, to the same delivery point will receive free transport shippers. Conditions apply, please contact the ARC for more details.

Got a question? Idea? Comment?

Drop us an e.mail or give us a call.

