

ARC NEWS

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2017 Price Increase

The 2017 price increase is ~6% with a few lines being slightly higher. Pricing again differs between genders for many animal lines. Wherever possible the ARC held prices steady (e.g., animal imports, surgeries). We anticipate a similar price increase for calendar year 2018.

Online Ordering

The ARC has an online ordering system. The advantages include:

- Increased order accuracy
- Order anytime
- Notice of specials and discounts

Customers using the online system as their primary means of placing orders will save the proposed A\$ 3.63 per order handling fee scheduled to take effect February 1, 2017. Please contact Mr. Jason Vanderlande for more details: jvanderlande@arc.wa.gov.au.

You can always call the ARC with a question, concern, or to clarify a matter surrounding an order.

JAX Nomenclature

The ARC is contractually obligated to list the ARC's JAX mice as sublines; however, they are not sublines. All JAX pedigree animals are refreshed before reaching 10 generations and therefore are not a subline according to international nomenclature standards.



Happy Holidays

The ARC staff would like to wish all our clients and their families a safe and happy festive season!

It has been another busy year at the ARC. It was great to meet with so many of our customers at the ANZLAA meeting in Auckland. In addition it was great to meet with our customers in various regional meetings in Perth, Singapore (AFLAS), Kuala Lumpur (LASAM), and Sydney. These regional and national meetings gave the ARC staff the valuable opportunity to connect with many existing and new customers towards finding new and different ways to better serve you and your institution's unique needs. Furthermore, it is nice to know that the ARC continues to serve as a trusted source of animals, technical, and facility expertise within Australia and beyond.

This year's improvements included:

- Shipping container redesign.
- Replenishing select pedigree JAX mice.
- Implementing an online ordering system
- Aged C57BL/6JArc mice and select other mouse strains.

Holiday Schedule Reminder

There will be no deliveries December 22, 2016 through January 2, 2016, inclusive. Regular deliveries will resume January 4, 2016. Except for public holidays, ARC office staff will be available to take your orders during business hours. If you reach voice mail during the holiday period, please leave a message and an ARC customer representative will return your call.



Summer Transport

The summer holiday season and the hot weather are nearly upon us. While the ARC makes every effort to ensure animal deliveries occur with minimal weather-related delays, there may be instances when it is best to delay animal shipments for the animals' welfare and benefit. We will communicate these transport delays to you as soon as possible.

The ARC revised its protocol for interstate shipping. The newest protocol assesses the projected evening Perth Airport temperature and the morning destination temperature.

Please visit the ARC's website for more [Transportation and Delivery](#) information.

Animal Weights

The ARC updated its [Animal Shipping Weights](#) information on the ARC website. Please use the new information when ordering animals of a given weight; generally animals start to recover their weight loss in transit within a week. However, changes to diet, water, and other husbandry practices may impact post-transport weight gain.



Animal Updates

Aged Mice and Rats

The ARC continues to receive multiple requests for aged mice and rats. We have accommodated customers by reserving stock or using ex-breeders and raising them to the required age where possible.

The ARC established a modest colony of aged C57BL/6J Arc mice and maintains select other aged mouse lines for customers. Customers have requested other aged mouse lines. When requesting aged mice or rats, please provide the strain, number, age, and the approximate animal delivery date.

Custom Colony Maintenance

The ARC maintains multiple customer rat and mouse colonies primarily in Western Australia. This service is also available to all ARC customers. Customers using this service frequently have ARC staff assist in data collection, tailing, etc. Please contact us if you have an interest in this valuable service.

Biospecimen and Surgical Services

The ARC can provide researchers with various rat or mouse organs, tissues (including serum and plasma), or animals that have undergone select surgical procedures. Contact us for more details.

Mouse Shippers

In 2017, customers ordering 60 or more mice of the same strain, age range, weight range, and sex, to the same delivery point will receive free transport shippers. Conditions apply, please contact the ARC for more details.

Got a question? Idea? Comment?

Drop us an e.mail or give us a call.

