

Price List Effective 1st January 2017

Including GST

Animal Resources Centre

**SPF Mice and Rats
Transgenic and knockout mice
Custom Breeding
Importation**

**P.O Box 1180 Canning Vale Western Australia 6970
Telephone (08) 9332 5033 (Overseas +618 9332 5033)
Facsimile (08) 9310 2839 (Overseas +618 9310 2839)
Email info@arc.wa.gov.au Web Site www.arc.wa.gov.au**

Ordering Procedures

Specific conditions of sale apply to the purchase of animals from the Animal Resources Centre. These can be viewed at www.arc.wa.gov.au. Animals will only be supplied when an Animal Ethics Committee approval number is provided. In order to supply promptly, sales are usually made on the basis of telephone orders, e-mails or on-line orders, but where a Purchase Order is supplied the order will be filled based on the details of the Purchase Order. Please ensure that Purchase Orders match the details of the initial order.

All orders need to be received by the latest 11am AWST for both Interstate and Local clients the day before despatch. This is to ensure that the Order Confirmation can be issued at 1pm AWST the day before despatch, for review. Please ensure ARC has the correct e-mail address for order confirmations.

Please contact Animal Resources Centre immediately if you find the order information incorrect. Changes can only be made by 9am AWST on the day of despatch for Interstate clients and 8am on the day of despatch for Local clients.

Non propagation agreement. Customers may be asked to sign a Non-Propagation Agreement if there are reasons for the ARC to suspect that customers are purchasing animals for breeding, except to obtain embryos or fetuses as required for research purposes.

Free shippers. Any order of 60 or more mice of the same strain, age range, weight range, and sex, to the same delivery point will receive free transport shippers. No split invoices. **Cannot be combined with other discounts.**

Cancellation of Orders

It is a policy of the Animal Resources Centre that once an order is placed by a customer it is a binding contract. We accept that orders may have to be cancelled but we will not accept a cancellation immediately prior to delivery or if animals have been specifically produced under an 'Agreement to supply special mated animals'. If an order is cancelled under these circumstances the customer will be invoiced for the cost of the animals. Cancellation of orders for animals older than 6 weeks will incur an invoice for the value of the animals.

Age of Animals: Birth dates of production animals are not recorded. Mice and rats are maintained in age cohorts relative to the week in which the animal is weaned. Weaning occurs during the week the animal reaches 21 days of age. If exact age, siblings or cage mates are required we will set up a specific order. Add 10% to the list price per animal.

Please note that mice and rat stocks are held to 8 and 10 weeks respectively. Prior notice is required for animals older than this. For animals older than 16 weeks please ask for a quotation.

Orders can only be accepted at either an age or weight. If the weight of the animals is important please order by weight.

Surcharge: A surcharge of 10% will be incurred for animals ordered within a weight range tighter than specified in the price list. Animals required by weight not shown in the price list will be subject to a surcharge of 10% on the 'weeks of age' animal price. Animals are sold at the body weight requested but fluctuations will occur normally during transit and we cannot guarantee an equivalent bodyweight on arrival.

Pre-mated animals: Mating is determined by observation of a vaginal plug. Day 0 of pregnancy is the day the vaginal plug is seen. We are able to guarantee that 100% of mice and rats supplied after day 14 post-mating will be pregnant, however loss of litters can occur during transport. Conditions of sale for time mated animals can be viewed at :

<http://www.arc.wa.gov.au/>

Credit Policy: Please ensure that your order is correct on receipt. In the event of losses in transport or abnormalities in the order the customer must notify the Centre within 24 hours. Replacement of stocks or credit will be negotiated. No responsibility will be accepted for late notification.

The Animal Resources Centre can under no circumstances accept the return of animals after despatch as they cannot be returned to the SPF barrier production units.

Currently:

1. Our terms of credit on accounts payable is 30 days.
2. A Late fee of \$39.48 will apply to all accounts in excess of 30 days.
3. The ARC now accepts Visa and Master Card payments. There are no fees for VISA & MC payments.
4. Statements and invoices will be delivered electronically. Customers requiring paper copies will be charged a Paper Statement fee of \$4.94 for each item.
5. A handling fee of \$3.99 will apply to orders not submitted on-line.

MOUSE PRICE LIST

STRAIN	Strain Type	Sex	coat colour	Price - weeks of age								TIMED MATE ADVANCED & PALPATE PREGNANT	LACTACTING FEMALE	PREWEANED 1-6 DAYS	PREWEANED 7-13 DAYS	PREWEANED 14-21 DAYS	EX BREEDERS up to 9 months of age
				3	4	5	6	7	8	9	10						
Inbred																	
A/J	IB	Male	albino	35.41	35.91	36.91	37.40	38.13	39.38	40.36	41.33			14.21	23.15	36.01	44.73
		female		36.38	36.90	37.92	38.42	39.18	40.46	41.46	42.46	139.33	44.73	14.21	23.15	36.01	44.73
BALB/c	IB	Male	albino	23.47	24.25	24.74	25.24	26.25	27.00	28.00	28.99			10.36	16.87	24.30	32.58
		female		24.55	25.36	25.88	26.40	27.46	28.24	29.28	30.32	127.18	32.58	10.36	16.87	24.30	32.58
C3H/HeJ	IB	Male	agouti	26.09	26.91	27.45	28.27	29.12	29.94	31.02	32.10			11.20	18.24	26.54	35.24
		female		26.80	27.65	28.20	29.04	29.92	30.76	31.87	32.98	129.84	35.24	11.20	18.24	26.54	35.24
C57BL/6J	IB	Male	black	25.53	26.37	26.91	27.45	28.56	29.38	30.46	31.53			11.02	17.94	25.96	34.66
		female		26.22	27.09	27.65	28.20	29.34	30.18	31.29	32.40	129.26	34.66	11.02	17.94	25.96	34.66
C57BL/10ScSn	IB	Male	black	32.07	32.57	33.33	33.83	34.61	35.61	36.61	37.61			12.35	20.12	30.91	38.87
		female		31.22	31.70	32.44	32.93	33.69	34.66	35.64	36.61	133.47	38.87	12.35	20.12	30.91	38.87
CBA/CaH	IB	Male	agouti	24.18	24.94	25.44	26.20	26.98	27.75	28.74	29.74			9.92	16.16	23.30	31.22
		female		23.54	24.28	24.76	25.50	26.26	27.01	27.98	28.95	125.82	31.22	9.92	16.16	23.30	31.22
DBA/2J	IB	Male	dilute	34.57	35.10	35.92	36.46	37.31	38.38	39.46	40.54			13.96	22.73	35.16	43.92
		female	brown	35.51	36.06	36.91	37.46	38.33	39.44	40.54	41.65	138.52	43.92	13.96	22.73	35.16	43.92
FVB/N	IB	Male	albino	25.75	26.56	27.09	27.91	28.74	29.55	30.62	31.68			11.06	18.02	26.19	34.82
		female		26.46	27.29	27.84	28.67	29.53	30.36	31.46	32.55	129.42	34.82	11.06	18.02	26.19	34.82
NOD/Lt	IB	Male	albino	39.26	39.82	40.93	41.47	42.29	43.68	44.75	45.84			15.69	25.55	39.94	49.36
		female		40.34	40.92	42.05	42.61	43.45	44.88	45.98	47.09	143.96	49.36	15.69	25.55	39.94	49.36
SJL/J	IB	Male	albino	39.21	39.77	40.87	41.41	42.23	43.62	44.69	45.77			15.66	25.51	39.88	49.29
		female		40.28	40.86	41.99	42.55	43.39	44.81	45.91	47.02	143.89	49.29	15.66	25.51	39.88	49.29
Congenetic																	
B10.BR	IB	Male	black	46.39	47.20	48.30	49.11	49.92	51.54	52.60	53.67			18.24	29.71	47.19	57.41
		female		47.67	48.50	49.62	50.45	51.29	52.95	54.05	55.14	152.01	57.41	18.24	29.71	47.19	57.41
B6.SJL-Ptprca	GMIB	Male	black	38.31	38.85	39.93	40.46	41.26	42.61	43.66	44.72			15.58	25.38	39.67	49.04
		female		40.07	40.64	41.77	42.32	43.16	44.57	45.67	46.77	161.24	49.04	15.58	25.38	39.67	49.04

MOUSE PRICE LIST

STRAIN	Strain Type	Sex	coat colour	Price - weeks of age								TIMED MATE ADVANCED & PALPATE PREGNANT	LACTATING	PRE-WEANED 7-9 DAYS	PRE-WEANED 7-13 DAYS	PRE-WEANED 14-21 DAYS	EVALUATED up to 8 months of age
				3	4	5	6	7	8	9	10						
Mutant																	
BALB/c Nude	MIB	Male	albino	100.40	101.44	102.13	102.85	104.21	105.25	106.63	108.02			37.42	60.95	104.25	117.76
BALB/c-Foxn1nu		female		105.30	106.39	107.12	107.87	109.30	110.39	111.84	113.29	317.08	117.76	37.42	60.95	104.25	117.76
mdx	MIB	Male	black	76.53	77.32	77.85	78.40	79.43	80.22	81.27	82.33			26.19	42.65	73.74	82.40
		female		74.49	75.26	75.77	76.30	77.31	78.08	79.10	80.13	281.72	82.40	26.19	42.65	73.74	82.40
SCID	MIB	Male	albino	73.74	74.50	75.01	75.54	76.53	77.30	78.31	79.33			28.37	46.20	78.04	89.26
C.B-17-scld		female		78.82	79.64	80.18	80.75	81.81	82.63	83.71	84.80	288.58	89.26	28.37	46.20	78.04	89.26
NOD/SCID	MIB	Male	albino	75.16	75.93	76.45	76.99	78.00	78.78	79.82	80.85			28.37	46.20	78.04	89.26
NOD/Lt-scld		female		78.82	79.64	80.18	80.75	81.81	82.63	83.71	84.80	288.58	89.26	28.37	46.20	78.04	89.26
Induced mutant																	
APOE	GMIB	Male	black	54.58	55.53	56.82	57.78	58.73	60.64	61.89	63.15			20.25	32.99	52.59	63.73
B6.129P2-Apoetm1Unc		female		53.13	54.05	55.30	56.23	57.16	59.02	60.24	61.46	263.05	63.73	20.25	32.99	52.59	63.73
RAG1 N10	GMIB	Male	black	72.34	73.11	73.62	74.16	75.17	75.94	76.97	77.98			26.88	43.78	73.58	84.59
B6.129S7-Rag1tm1Bal		female		74.32	75.12	75.64	76.19	77.23	78.03	79.08	80.12	283.91	84.59	26.88	43.78	73.58	84.59
Transgenic																	
NOD scid gamma	Tg	Male	albino	71.62	72.38	72.89	73.41	74.42	75.18	76.20	77.20			27.15	44.22	74.36	85.44
NSG - NOD.Cg-Prkdcscid Il2rgtm1Wjl/SzJ (License A)		female		75.11	75.91	76.44	77.00	78.05	78.85	79.92	80.97	284.76	85.44	27.15	44.22	74.36	85.44
NSG - NOD.Cg-Prkdcscid Il2rgtm1Wjl/SzJ (License B)	Tg			Lic A + AU \$350	Lic A + AU \$350	Lic A + AU \$350	Lic A + AU \$350	Lic A + AU \$350	Lic A + AU \$350	Lic A + AU \$350	Lic A + AU \$350	Lic A + AU \$350	Lic A + AU \$350	Lic A + AU \$350	Lic A + AU \$350	Lic A + AU \$350	Lic A + AU \$350
Hybrid																	
F1 Hybrid e.g. B6D2F1	F1	Male	black	32.71	33.21	33.99	34.50	35.30	36.32	37.34	38.36			12.91	21.03	32.38	40.62
(C7BL/6j x DBA/2)		female		32.71	33.21	33.99	34.50	35.30	36.32	37.34	38.36	135.22	40.62	12.91	21.03	32.38	40.62
Outbred																	
ARC(s)	OB	Male	albino	10.74	11.51	12.49	13.01	13.50	14.24	15.23	16.21			6.12	9.97	11.15	19.26
		female		11.27	12.07	13.10	13.64	14.16	14.94	15.97	17.00	68.32	19.26	6.12	9.97	11.15	19.26
NIH	OB	Male	albino	10.94	11.72	12.72	13.24	13.74	14.50	15.50	16.50			5.96	9.71	10.83	18.77
		female		10.94	11.72	12.72	13.24	13.74	14.50	15.50	16.50	67.83	18.77	5.96	9.71	10.83	18.77

MOUSE PRICE LIST BY WEIGHT

Outbred		Weight in grams		0-15	16-20	21-25	26-30	>30
ARC(s)	OB	Male	albino	11.94	12.71	13.69	14.21	14.70
		female		13.27	14.30	14.84	15.36	16.14
NIH	OB	Male	albino	12.14	12.92	13.92	14.44	14.94
		female		12.92	13.92	14.44	14.94	15.70

Inbred		Weight in grams		8-10	11-13	14-16	17-19	20-22	23-25
BALB/c	IB	Male	albino	27.26	28.04	28.53	29.03	30.05	32.78
		female		29.15	29.67	30.19	33.08	35.25	-
C3H/HeJ	IB	Male	agouti	29.89	30.71	31.24	32.07	32.91	34.81
		female		31.44	32.00	32.84	33.71	35.66	-
C57BL/6J	IB	Male	black	29.32	30.17	30.71	31.25	32.35	34.25
		female		30.89	31.44	32.00	33.98	37.33	-
C57BL/10ScSn	IB	Male	black	35.87	36.36	37.13	37.63	38.41	39.41
		female		35.01	35.50	36.24	36.73	38.46	40.40
CBA/CaH	IB	Male	agouti	27.98	29.23	29.99	30.78	31.54	32.54
		female		28.07	28.56	29.30	30.80	32.75	-
mdx	MIB	Male	black	80.32	81.11	81.64	82.19	83.22	84.01
		female		78.28	79.05	79.56	80.10	81.87	83.93
NOD/Lt	IB	Male	albino	43.06	43.62	44.72	45.27	46.08	47.47
		female		44.13	44.71	46.40	47.24	49.78	-
SJL/J	IB	Male	albino	43.00	43.56	44.66	46.02	47.41	49.56
		female		44.08	45.78	47.18	50.82	53.08	-
B6.SJL-Ptprca	GMIB	Male	black	42.10	42.65	43.73	44.25	45.05	47.46
		female		44.44	45.56	46.11	48.37	51.70	-

Mutant		Weight in grams		8-10	11-13	14-16	17-19	20-22	23-25
SCID C.B-17-scld	MIB	Male	albino	87.33	88.09	88.60	89.12	90.88	92.91
		female		92.41	93.77	95.40	97.30	100.62	-
NOD/SCID NOD/Lt-scld	MIB	Male	albino	88.74	89.52	90.04	90.58	92.37	94.44
		female		92.41	93.77	95.40	97.30	98.38	-
BALB/c Nude BALB/c-Foxn1nu	MIB	Male	albino	115.02	115.72	116.44	117.79	121.60	126.07
		female		119.98	120.70	122.88	126.88	131.34	-

Serum or Plasma Price/ml. \$		Rat	
Mouse			
Undesignated	Designated	Undesignated	Designated
\$21.34	\$21.34 + animal price	\$10.67	\$10.67 + animal price

Whole Blood - 50% of above.
Prices for blood or serum from specified strains of mice and rats, including mutant mouse serum, or specialised handling, will be quoted on request. Any additional or specific request will be determined on request.

Surgical Procedures	mice	rats	
Ovariectomy/Sham	\$44.43	\$48.87	Add to cost of animal
Vasectomy	\$37.95	\$45.54	Add to cost of animal
Splenectomy	\$44.43	\$53.32	Add to cost of animal
Castration	\$44.43	\$48.87	Add to cost of animal

RAT PRICE LIST

STRAIN	Strain Type	Sex	coat colour	Price - weeks of age								TIMED MATE ADVANCED & PALPATE PREGNANT	LACTATING	PRE-WEANED 1-6 DAYS	PRE-WEANED 7-13 DAYS	PRE-WEANED 14-21 DAYS	EV BREEDER up to 12 weeks of age
				3	4	5	6	7	8	9	10						
Inbred																	
BN	IB	Male	brown	60.84	63.66	66.72	69.01	72.09	75.15	78.23	81.29			35.17	37.80	62.21	89.52
		female		59.22	61.96	64.94	67.17	70.17	73.14	76.14	79.12	221.32	90.57	35.17	37.80	62.21	89.52
DA	IB	Male	agouti	42.45	44.48	46.27	48.82	51.12	52.67	56.00	58.29			26.13	28.09	46.22	66.51
		female		41.32	43.29	45.04	47.52	49.76	51.27	54.50	56.73	198.32	67.30	26.13	28.09	46.22	66.51
F344	IB	Male	albino	49.52	51.76	54.24	55.98	58.47	60.96	63.45	65.94			29.14	31.32	51.54	74.16
		female		50.88	53.18	55.73	57.52	60.07	62.63	65.19	67.74	205.97	75.04	29.14	31.32	51.54	74.16
LEW/Cri	IB	Male	albino	42.45	44.48	46.27	48.82	51.12	52.67	56.00	58.29			26.13	28.09	46.22	66.51
		female		41.32	43.29	45.04	47.52	49.76	51.27	54.50	56.73	198.32	67.30	26.13	28.09	46.22	66.51
PVG/c	IB	Male	black	49.52	51.76	54.24	55.98	58.47	60.96	63.45	65.94			29.14	31.32	51.54	74.16
		female	hooded	50.88	53.18	55.73	57.52	60.07	62.63	65.19	67.74	205.97	75.04	29.14	31.32	51.54	74.16
SHR	IB	Male	albino	53.80	56.23	58.93	60.82	63.53	66.23	68.93	71.64			31.38	33.73	55.50	79.86
		female		52.37	54.73	57.35	59.20	61.83	64.46	67.09	69.72	211.67	80.81	31.38	33.73	55.50	79.86
WKY	IB	Male	albino	50.88	53.18	55.73	57.52	60.07	62.63	65.19	67.74			29.85	32.08	52.79	75.97
		female		49.52	51.76	54.24	55.98	58.47	60.96	63.45	65.94	207.77	76.87	29.85	32.08	52.79	75.97
Mutant																	
CBH/rnu /rnu	IB	Male	black	172.35	175.14	177.89	180.97	184.05	187.13	190.52	197.89			84.35	90.66	149.18	214.67
		female	hooded	172.35	175.14	177.89	180.97	184.05	187.13	190.52	197.89	491.26	217.21	84.35	90.66	149.18	214.67
LPK	IB	Male	albino	64.48	67.46	70.71	73.13	76.40	79.64	82.91	86.15			37.08	39.86	65.58	94.38
		female		64.48	67.46	70.71	73.13	76.40	79.64	82.91	86.15	379.52	95.49	37.08	39.86	65.58	94.38
Outbred																	
SPRAGUE DAWLEY	OB	Male	albino	28.71	30.57	32.15	33.77	35.63	37.46	39.59	41.66			11.71	20.96	30.48	49.89
		female		27.45	29.23	30.74	32.28	34.06	35.82	37.85	39.83	160.46	50.48	11.71	20.96	30.48	49.89
WISTAR	OB	Male	albino	28.71	30.57	32.15	33.77	35.63	37.46	39.59	41.66			11.71	20.96	30.48	49.89
		female		27.45	29.23	30.74	32.28	34.06	35.82	37.85	39.83	160.46	50.48	11.71	20.96	30.48	49.89
LONG EVANS	OB	Male	black	42.31	44.34	46.14	48.69	50.98	52.54	55.86	58.15			15.59	27.88	40.56	66.38
		female	hooded	41.19	43.16	44.91	47.39	49.62	51.13	54.37	56.60	176.95	67.16	15.59	27.88	40.56	66.38

RAT WEIGHT PRICE LIST

STRAIN	Strain Type	Sex	coat colour	weight in grams													
				<50	51-75	76-100	101-125	126-150	151-175	176-200	201-225	226-250	251-275	276-300	301-325	326-350	>350
Inbred																	
BN	IB	m	brown	66.89	69.71	72.77	75.06	78.14	81.20	84.28	87.34	91.45	95.57				
		f		65.27	68.01	70.99	76.22	82.19	85.17	93.40							
DA	IB	m	agouti	48.50	50.53	52.32	57.17	58.72	62.05	64.34	72.56	82.73	92.90				
		f		47.37	51.09	53.57	57.32	62.78	71.01								
F344	IB	m	albino	55.57	56.54	57.81	60.29	62.03	64.52	67.01	69.50	71.99	76.10	86.27			
		f		56.93	59.23	61.78	63.57	66.12	73.79	82.02							
LEW/Crl	IB	m	albino	48.50	50.53	52.32	54.87	57.17	58.72	62.05	64.34	68.45	72.56	82.73			
		f		47.37	49.34	51.09	53.57	55.81	62.78	71.01							
PVG/c	IB	m	black	55.57	57.81	60.29	62.03	64.52	67.01	69.50	71.99	76.10	80.21				
		f	hooded	56.93	59.23	61.78	63.57	68.68	73.79	82.02							
SHR	IB	m	albino	59.85	62.28	64.98	66.87	69.58	72.28	74.98	77.69	81.80	85.91	96.08			
		f		58.42	60.78	63.40	65.25	70.51	79.89	84.00							
WKY	IB	m	albino	56.93	57.91	59.23	61.78	63.57	66.12	68.68	71.24	73.79	77.91	88.08			
		f		55.57	57.81	60.29	62.03	64.52	69.50	76.10							
Outbred																	
SPRAGUE DAWLEY	OB	m	albino	31.35	35.09	36.34	37.32	38.38	39.20	40.07	41.20	42.36	44.65	47.00	49.54	52.18	54.18
		f		30.09	31.87	33.38	34.92	36.70	38.46	40.49	42.47	46.59	50.70				
WISTAR	OB	m	albino	31.35	35.09	36.34	37.32	38.38	39.20	40.07	41.20	42.36	44.65	47.00	49.54	52.18	54.18
		f		30.09	31.87	33.38	34.92	36.70	38.46	40.49	42.47	46.59	50.70				
LONG EVANS	OB	m	albino	44.95	47.59	50.97	52.36	53.89	55.06	56.32	57.93	59.60	62.88	66.25	69.89	73.67	76.54
		f		43.83	45.80	47.55	50.03	52.26	53.77	57.01	59.24	63.35	67.47				

Production Strains weekly holding charge per animal, 11 - 16 weeks.

Barrier reared mice	\$1.14	Isolator reared mice	\$2.24	Barrier reared rats	\$4.12	Isolator reared rats	\$8.39
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Aged Animals

Animals 17 weeks and over are classed as aged animals. These animals will be invoiced at 12 weeks then housing charges will be invoiced monthly. Please ask for a quotation

Internal Institutional Breeding

Pedigreed animals are available for Internal Institutional breeding, subject to completion of a breeding contract.

Custom Strains Maintenance charges

Mice	\$12.22 per box per week basic husbandry	Rats	\$18.33 per box per week basic husbandry
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Additional services are provided on a fee for service or technician time basis.

Embryo Rederivation of rodents

Rederivation of mice consists of a series of steps and is dependent on the strain reproductive characteristics and number of breeders supplied. For further information please contact ARC Imports.

Cryopreservation of Embryos

The total cost varies with the strain, reproductive performance and number of embryos required. A comprehensive quote is provided when these details are known. For further information please contact ARC Imports.

Cryopreservation of Sperm

A comprehensive quote is provided. Options available are validation to live pup and test mating males before freezing. For further information please contact ARC Imports.

Animal Transportation

Delivery boxes - IATA approved shippers: (subject to change)

National	large	\$48.83	plus divider add	\$14.54	International	large	\$49.71	international shipper
	small	\$26.50	plus divider add	\$12.22		small	\$44.45	international shipper

GST is not incurred on international shippers.

Exports - The ARC can ship animals with Health Certificates to most A comprehensive quote is provided on request. Contact exports@arc.wa.gov.au

Importing Animals -The ARC can source and import animals from within Australia or overseas. A comprehensive quote is provided on request. Contact imports@arc.wa.gov.au

Animal Resources Centre

Telephone (08) 9332 5033 Facsimile (08) 9310 2839

E-mail: orders@arc.wa.gov.au (To place an order within Australia)

E-mail: imports@arc.wa.gov.au (To arrange an import within Australia)

E-mail: exports@arc.wa.gov.au (To place an order outside Australia)

Web site: www.arc.wa.gov.au

To place an order on-line go to <https://order.arc.wa.gov.au>

(Contact jvanderlande@arc.wa.gov.au to set up online ordering account first)

International Telephone +61 8 9332 5033 Facsimile +61 8 9310 2839

Prices are correct at time of uploading and are subject to change.

For full Terms and Condition visit www.arc.wa.gov.au

“The ARC is dedicated to maintaining the above 2017 prices. Prices are subject to change should supplier, regional, or overseas circumstances adversely impact business costs. The ARC will endeavor to provide customers advance notice.”